

Feel the difference, PTCL

On Nov 1, 2008, I submitted an application to the divisional engineer of the Defence telephone exchange to permanently close my telephone number 5802788. The application along with other required documents was dropped at the exchange. It is now almost a year and I am still getting a bill for the telephone number. I have to say that prior to privatisation PTCL was also quite bad in terms of customer service but not half as bad as it is now.

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